



Service Organization Control 3 (SOC 3®)

Q-Free America Inc.'s report
on its Traffic Management
Systems relevant to Security for
the period September 1, 2024,
to August 31, 2025





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Section I

Q-Free America Inc.'s Management Assertion



Q-Free America Inc.'s Management Assertion

We are responsible for designing, implementing, operating and maintaining effective controls within Q-Free America Inc.'s ("Q-Free America") Traffic Management Systems ("system") throughout the period September 1, 2024, to August 31, 2025, to provide reasonable assurance that Q-Free America's service commitments and system requirements relevant to Security were achieved. Our description of the boundaries of the system is presented in attachment A and identifies the aspects of the system covered by our assertion.

Q-Free America uses subservice organizations to provide cloud infrastructure services. The description of the boundaries of the system in Attachment A indicates that complementary subservice organization controls that are suitably designed and operating effectively are necessary, along with controls at Q-Free America, to achieve Q-Free America's service commitments and system requirements based on the applicable trust services criteria. The description of the boundaries of the system presents the types of complementary subservice organization controls assumed in the design of Q-Free America's controls. The description does not disclose the actual controls at the subservice organizations.

We have performed an evaluation of the effectiveness of the controls within the system throughout the period September 1, 2024, to August 31, 2025, to provide reasonable assurance that Q-Free America's service commitments and system requirements were achieved based on the trust services criteria relevant to Security ("applicable trust services criteria") set forth in TSP Section 100, 2017 Trust Services Criteria for Security, Availability, Processing Integrity, Confidentiality, and Privacy (AICPA, Trust Services Criteria). Q-Free America's objectives for the system in applying the applicable trust services criteria are embodied in its service commitments and system requirements relevant to the applicable trust services criteria. The principal service commitments and system requirements related to the applicable trust services criteria are presented in attachment B.

There are inherent limitations in any system of internal control, including the possibility of human error and the circumvention of controls. Because of these inherent limitations, a service organization may achieve reasonable, but not absolute, assurance that its service commitments and system requirements are achieved.

We assert that the controls within the system were effective throughout the period September 1, 2024 to August 31, 2025, to provide reasonable assurance that Q-Free America's service commitments and system requirements were achieved based on the applicable trust services criteria.

Signed by:

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Whitney Nottage, EVP of Traffic Management
Q-Free America Inc.
September 23, 2025



Section II

Independent Service Auditor's Report



Independent Service Auditor’s Report

To the Management of Q-Free America Inc.:

Scope

We have examined Q-Free America Inc.’s (“Q-Free America”) accompanying assertion titled “Q-Free America Inc.’s Management Assertion” (“assertion”) that the controls within the Q-Free America Traffic Management Systems (“system”) were effective throughout the period September 1, 2024, to August 31, 2025, to provide reasonable assurance that Q-Free America’s service commitments and system requirements were achieved based on the trust services criteria relevant to Security (“applicable trust services criteria”) set forth in TSP section 100, *2017 Trust Services Criteria for Security, Availability, Processing Integrity, Confidentiality, and Privacy* (AICPA, *Trust Services Criteria*).

Q-Free America uses subservice organizations to provide cloud infrastructure services. The description of the boundaries of the system in Attachment A indicates that complementary subservice organization controls that are suitably designed and operating effectively are necessary, along with controls at Q-Free America, to achieve Q-Free America’s service commitments and system requirements based on the applicable trust services criteria. The description of the boundaries of the system presents the types of complementary subservice organization controls assumed in the design of Q-Free America’s controls. The description does not disclose the actual controls at the subservice organizations. Our examination did not include the services provided by the subservice organization, and we have not evaluated the suitability of the design of such complementary subservice organization controls.

Service organization's responsibilities

Q-Free America is responsible for its service commitments and system requirements and for designing, implementing and operating controls within the system to provide reasonable assurance that Q-Free America’s service commitments and system requirements were achieved. In Section I, Q-Free America has provided the accompanying assertion titled “Q-Free America Inc.’s Management Assertion” (“assertion”), about the effectiveness of controls within the system. When preparing its assertion, Q-Free America is responsible for selecting, and identifying in its assertion, the applicable trust services criteria and for having a reasonable basis for its assertion by performing an assessment of the effectiveness of the controls within the system.

Service auditors’ responsibilities

Our responsibility is to express an opinion, based on our examination, on whether management’s assertion that controls within the system were effective throughout the period to provide reasonable assurance that the service organization’s service commitments and system requirements were achieved based on the applicable trust services criteria. Our examination was conducted in accordance with the Canadian Standard on Assurance Engagements 3000, Attestation Engagements Other Than Audits or



Reviews of Historical Financial Information, set out in the *CPA Canada Handbook – Assurance* and with attestation standards established by the American Institute of Certified Public Accountants (AICPA). These standards require that we plan and perform our examination to obtain reasonable assurance about whether management’s assertion is fairly stated, in all material respects. We believe that the evidence we obtained is sufficient and appropriate to provide a reasonable basis for our opinion.

Our examination included:

- Obtaining an understanding of the system and the service organization’s service commitments and system requirements
- Assessing the risks that the description is not presented in accordance with the description criteria and that controls were not suitably designed
- Performing procedures to obtain evidence about whether controls within the system were effective to achieve Q-Free America’s service commitments and system requirements based on the applicable trust criteria
- Performing such other procedures as we considered necessary in the circumstances

Inherent limitations

There are inherent limitations in the effectiveness of any system of internal control, including the possibility of human error and the circumvention of controls.

Because of their nature, controls may not always operate effectively to achieve the service organization’s service commitments and system requirements based on the applicable trust services criteria. Also, the projection to the future of any conclusions about the suitability of the design of controls is subject to the risk that controls may become inadequate because of changes in conditions or that the degree of compliance with the policies or procedures may deteriorate.

Opinion

In our opinion, management’s assertion that the controls within the Q-Free America Traffic Management Systems were effective throughout the period September 1, 2024, to August 31, 2025, to provide reasonable assurance that Q-Free America’s service commitments and system requirements were achieved based on the applicable trust services criteria, is fairly stated in all material respects.

Signed by:

MHM Professional Corporation

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Chartered Professional Accountant

Calgary, Alberta

September 23, 2025



Attachment A

Q-Free America Inc.'s Description of the Boundaries of its Traffic Management Systems



Q-Free America Inc.'s Description of the Boundaries of its Traffic Management Systems

Company and Business Overview

Q-Free America, the North American holding company for Q-Free AS, is a leader in advanced traffic management systems (ATMS). Based in the United States, Q-Free America focuses on delivering innovative solutions that enhance traffic flow, improve safety, and support sustainable transportation across the region. As part of the global Q-Free network, Q-Free America leverages cutting-edge technology and open platforms to create efficient and environmentally friendly transportation systems.

Specializing in advanced traffic management, Q-Free America plays a crucial role in the development of smart cities and intelligent transportation networks in North America. With a commitment to sustainability and safety, Q-Free America contributes to optimizing transportation infrastructure, making roadways safer and more efficient for all users.

Services Provided

Q-Free America provides Advanced Traffic Management Systems that support urban signal operations, freeway management, and agency coordination needs. Its offerings include Kinetic[®] Mobility, a next-generation platform that delivers comprehensive traffic management capabilities across both urban and freeway environments, OpenTMS for statewide freeway management, LaneAware for automated work-zone and lane-closure coordination, and Kinetic Signals for centralized control of urban intersections and ramp-metering systems. These solutions are provided as single-tenant or multi-tenant offerings, depending on the product, and are designed to help agencies efficiently manage transportation operations, improve situational awareness, and enhance public communication.

The Boundaries of the System Used to Provide the Services

The boundaries of Q-Free America's system include the specific infrastructure, software, people, procedures, and data that directly support the delivery and operation of its Traffic Management Systems. Components or processes that provide indirect or general corporate support are outside the scope of these boundaries. Only the elements that contribute directly to the functionality and operation of the services are included within the defined system for this report.

Infrastructure

Q-Free America offers its Kinetic Mobility Solution in a Single Tenant or Multi-Tenant deployment architecture. Kinetic Mobility is hosted in Amazon Web Services. All customers in a multi-tenant solution receive their own tenant of the Q-Free America Traffic Management Systems, and their data is logically separated and not accessible to other tenants to prevent unauthorized access when utilizing a multi-tenant solution. The Kinetic Mobility multi-tenant system is hosted in US-EAST-1 regions of Amazon Web Services.

Q-Free America offers its Kinetic Signals, OpenTMS, and LaneAware solutions in a Single Tenant deployment only. These solutions are hosted in Azure or Amazon Web Services on a per agreement basis. The hosting region is also dictated on a per agreement basis.

The OpenTMS solution runs on standard windows servers or can use a Kubernetes cluster. LaneAware, Kinetic Mobility, and Kinetic Signals run strictly on Kubernetes Clusters as a containerized application.



Product

Primary Traffic Management System products provided by Q-Free America include:

| PRODUCTS | |
|------------------|---|
| NAME | DESCRIPTION |
| KINETIC MOBILITY | Advanced traffic management platform that provides comprehensive urban and freeway operational management within a unified platform |
| OPENTMS | Legacy statewide freeway management system designed to support traffic monitoring, incident response, and traveler information dissemination |
| LANEWARE | Automated lane closure management platform that supports coordinated work zone road closure planning and public communication for roadways and airports |
| KINETIC SIGNALS | Legacy system used to centrally manage and control traffic signals and signalized intersections |

Software

Primary software used to deliver Q-Free America's Traffic Management Systems:

| PRIMARY SOFTWARE/SERVICES | |
|---------------------------|--|
| SOFTWARE | PURPOSE |
| MONGODB ATLAS | Managed database services which provide high availability and redundancy for customer data |
| AMAZON WEB SERVICES (AWS) | Hosting provider for various Q-Free applications |
| AZURE | Hosting provider for various Q-Free applications |
| KUBERNETES | Q-Free applications are deployed and managed for scalability and redundancy |

People

Q-Free America maintains a clearly defined organizational structure with U.S.-based teams responsible for supporting and operating its platform infrastructure. Key functions—including technology development, information technology, DevOps, security operations, customer support, and project delivery—are staffed with personnel whose roles and responsibilities are established to ensure the reliable and secure operation of the systems. These teams operate under the guidance of executive management, who provide oversight and direction to help ensure that resources, skills, and responsibilities align with the organization's security and operational objectives.

Additional supporting functions include product management, sales, marketing, and finance & administration, each contributing to organizational integrity, customer engagement, and product lifecycle management within the U.S. market.



Policies, Processes & Procedures

Q-Free America maintains industry-standard policies and procedures aligned with the SOC 2 Framework, supporting the security and reliability of its systems. These policies are communicated to all personnel and are reviewed and updated annually as part of the company's broader information security program.

The organization follows a risk-based approach to implementing and maintaining control activities. Identified risks are evaluated, and appropriate controls are established, monitored, and improved to help ensure the effective operation of its security practices and continued alignment with SOC requirements.

Data

Q-Free America protects customer data across all supported solutions—including the Kinetic Mobility, OpenTMS, LaneAware, and Kinetic Signals platforms—using industry-standard encryption and secure processing practices. All data transmitted through client applications is encrypted using modern TLS protocols, ensuring confidentiality while in transit. Data stored within Q-Free America's cloud environments is protected with AES-256 encryption at rest, consistent with recognized industry standards. Access to customer information is restricted through defined identity and permission controls designed to ensure that only authorized users and system components can access the data. These measures support Q-Free America's commitment to maintaining secure data handling in alignment with the SOC 2 Trust Services Criteria and the security expectations of a SOC 3 public reporting requirements.



Attachment B

Principal Service Commitments and System Requirements



Principal Service Commitments and System Requirements

Q-Free America designs the processes and procedures supporting its Traffic Management Systems to meet defined security objectives and established service commitments. These commitments—documented in customer agreements and supported by applicable legal and operational requirements—include implementing least-privilege access principles and using industry-standard encryption to protect customer data. Operational and security requirements are defined through organizational policies, system design documentation, and internal procedures, which outline how systems are developed, operated, and maintained. Standardized processes are communicated to personnel to help ensure consistent, secure, and reliable operation of Q-Free America’s Traffic Management Systems in alignment with established commitments.