

Quality policy

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Revision history:

Version nr.	Year	Comment	
0	1994	Established QA policy	
1	2004	QA policy improved and updated	
2	2014	QA policy updated new product portfolio	
3	2017	Improved by new CEO	



Quality Policy

In Q-Free, quality means customer satisfaction. Our total deliveries as a company, including all products, services, customer support, and relationship management, must match the customer's expectations. Customers can be external, or internal through Q-Free's various offices, entities, and employees across the organization.

To ensure that Q-Free delivers high quality, the company is committed to establishing and continuously improving its leadership, attitudes, and processes, together with a product/service offering that prioritises customer satisfaction.

Hakon Volldal CEO Q-Free June 2017